

**To San Francisco State University (SFSU) and/or the Trustees of CSU:**

Zoom Video Communications, Inc. ("Zoom") has become aware of an upcoming event arranged by the Arab and Muslim Ethnicities and Diasporas Studies Program at San Francisco State University (SFSU). We understand that SFSU will be hosting a virtual event on Zoom's platform entitled "Whose Narratives? Gender, Justice, & Resistance: A Conversation with Leila Khaled," which is scheduled for September 23, 2020. We understand that the planned virtual event will be hosted on an account registered to the Trustees of California State University ("Trustees").

We have been advised, and it has been reported in the media, that Leila Khaled may be a member of the Popular Front for the Liberation of Palestine ("PFLP"). The PFLP is designated on the Specially Designated Nationals and Blocked Persons ("SDN") List maintained by the Office of Foreign Assets Control ("OFAC") of the U.S. Department of the Treasury, pursuant to the Global Terrorism Sanctions Regulations (31 C.F.R. Part 594) and the Foreign Terrorist Organizations Sanctions Regulations (31 C.F.R. Part 597). U.S. persons are generally prohibited from engaging in any transactions or dealings with SDNs, such as the PFLP, their agents, and persons acting on their behalf. Further, the PFLP is designated as a Foreign Terrorist Organization ("FTO") by the United States Department of State. As a designated FTO, it is unlawful for anyone to provide "material support or resources," as defined at Title 18, United States Code, Section 2339A(b)(1), to the PFLP.

Pursuant to Zoom's Terms of Service ("ToS"), which can be found at <https://zoom.us/terms>, users are solely responsible for their and their end users' use of Zoom's services, and users agree that they will not use, and will not permit any end user (conference host or participant) to use, Zoom's services in any manner that violates applicable law, including export control, sanctions, and anti-terrorism laws. The ToS also require the user to represent and warrant that it and its end users are not designated on U.S. Government prohibited party lists, including OFAC's SDN List. As noted in the ToS, users are solely responsible for complying with export control, sanctions, and anti-terrorism laws and monitoring them for any modifications.

In light of the above, we request that SFSU or the Trustees provide Zoom, within two (2) days, a written explanation and relevant documentation of how its planned use of Zoom's platform to support the event with Ms. Khaled is in compliance with applicable law. To the extent the event and use of Zoom's platform to support the event is in violation of applicable law and the Trustees choose to permit it to proceed, such action will be a violation of Zoom's Terms of Service. Further, Zoom reserves the right to take appropriate action in response to any such violation, including potential disclosure to relevant government authorities, termination of violating meetings while in progress, termination of the Trustees' account and termination of the use of Zoom services.

Please contact me with any questions and please send the documentation as soon as possible.

Best regards,

*Lynn Haaland*

Lynn Haaland  
DGC, Chief Compliance and Ethics Officer  
Chief Privacy Officer  
Zoom